



*"The bidding business done right"*

As we actively monitor the developments of the coronavirus (COVID-19), the health and wellness of our community, customers, consignors and employees are our highest priority. In accordance with the Governor's request to continue the effort to slow the spread of this novel virus we have decided to go to an online only auction for our March Auction. This decision adheres to the Centers for Disease Control and Prevention's guidelines for large events and mass gatherings, which recommends no in-person events of more than 50 people.

In making this decision please know that we are trying to accommodate all of our customers and consignors as much as we can. We want to reiterate that we are still a live auction but without a live crowd. We will be accepting phone and absentee bids, as well as both online platforms: Live Auctioneers and ProxiBid. You can call us at (765)-307-7119 or email [info@route32auctions.com](mailto:info@route32auctions.com) with any absentee or phone bids. We are here to help with any questions, comments or concerns so please do not hesitate to reach out to us.

To help alleviate the current changes, we want you to know we are taking all things into consideration and have made the following adjustments for the auction:

- We are lowering our Buyers Premium for all platforms of bidding. This includes phone, absentee, ProxiBid, and Live Auctioneers. Phone and Absentee Buyers Premium will be 15%. Online Platform Buyers Premium is 17.5%.
- ProxiBid is typically an autopayment site. Because of the current situations we are willing to not process these transactions right away. We will give you 48 hours to contact our office for payment decisions. Please contact us by end of day Tuesday – March 24th .
- Anyone bidding with us will have the option to save the 3% credit card processing fee by paying cash, check or PayPal.

If you need to cancel your hotel room that was made with our room block at the Holiday Inn and Suites, you must cancel by 6:00 p.m. hotel time (EST) at least 24 hours before arrival date to avoid a one-night room and tax charge to your credit card. The hotel's phone number is (765) 323-4575.

Please be advised that should you win items in the auction; you always have the choice to have us ship your items. If you want to set up pick-up times for purchases, we are willing to hold your items for an extended time to accommodate accordingly. Please just contact us and know that communication is key during this auction.

Thank you to all of our customers and consignors as we navigate through these new procedures.